Letter of Authorisation For Messaging Override Services

To,

Plivo Inc., (“Plivo”)

6001 W Parmer Ln, Ste 370 PMB 2774

Austin, TX 78727

| **Subscriber Information:** |
| --- |
| **Name of account owner :** | <First name Last name> |
| **Organization Name:** | <Organization> |
| **Address:** | <Address> |
| **City:** | <city> |
| **State:** | <state> |
| **Zipcode:** | <62330> |
| **Country:** | <United States> |
| **Email Address:** | <mail@address.com> |

To Whom It May Concern

I, <your name> the authorised representative of <organization name> (“Company”), confirm that the numbers listed (“Numbers”) in this letter of authorisation dated \_\_\_\_\_\_\_\_(“Authorisation”), are owned by me or by the Company.

I represent and warrant that (a) I have the full legal authority to bind the Company to the obligations set out hereunder and to provide this Authorisation; (b) I/Company have the authority to use Numbers and the use of the Numbers do not require any additional authorization from any third party with respect to the voice and messaging use cases.

I expressly grant to Plivo the following rights with respect to the Numbers: (a) to act as an agent to provision override text messaging services on the Numbers; (b) permission to override SMS capabilities of the Numbers listed in this Authorisation; and (c) authorize Plivo to become the new text messaging provider, where the Numbers are already provisioned with text messaging services.

In the event any of the underlying voice services are disconnected on any of Numbers, I undertake to notify Plivo immediately and authorize Plivo to cancel text messaging services on those respective Numbers.

I/Company agree to indemnify, defend and hold harmless Plivo and its directors, officers, employees, representatives, suppliers, contractors, agents, affiliates, service providers, and its and their successors and assigns (collectively, the “Plivo Indemnified Parties”) from and against any and all third-party claims, actions, suits, proceedings, damages and liability (including, without limitation, attorneys’ fees and costs) incurred by the Plivo Indemnified Parties, or any of them, in connection with any actual or alleged breach of my/Company’s representations and warranties and other obligations set out hereunder.

**Phone numbers which Plivo is authorized to SMS enable:**

| Comma Separated list of numbers with country code |
| --- |

| Name of the Requestor: |  |
| --- | --- |
| Signature : |  |
| On behalf of <Organization>: |  |
| Date: |  |

Appendix 1 to the Authorisation

Proof of Ownership

I hereby attach the following documentation as proof of ownership of the Numbers:

1. Recent Monthly Invoice; and/or
2. Letter of authorisation from the telecom operator providing the Numbers.

[**Note to Customer**: This section is to be deleted, when providing the authorisation. Please add the necessary documents to prove your ownership of the number ownership. Plivo recommends attaching a recent monthly invoice, no older than the last 3 months, which clearly specifies the numbers mentioned in this letter. In case the invoice does not support this, please get an LOA from your carrier clearly mentioning the following details:

* Phone numbers
* Owner of the number
* Date of rental
* Capabilities (SMS/Voice/MMS)

In case the above-mentioned details don’t match with the information in the letter, Plivo reserves the right to reject such requests. ]

| Name of the Requestor: |  |
| --- | --- |
| Signature: |  |
| On behalf of: |  |
| Date: |  |